

# Opulence Bridal's COVID19 Policies

The following policies and procedures follow the state of Kentucky's "Healthy at Work" Requirements for Retail Businesses and are in place with the safety and wellbeing of everyone in mind. Besides the state's requirements, I have autoimmune diseases that require monthly immunosuppressive infusions and I have to be very cautious. I truly appreciate your understanding during these unusual circumstances. Please ensure that you and your guests have thoroughly read and understand the following policies and procedures before coming to your appointment.

1. If you aren't feeling well or have experienced any cold or flu like symptoms, cough or chest pain within the past 2 weeks, we will have to reschedule your appointment. Any guests not feeling well need to stay home and can join us via video chat.
2. Guests must be limited to two per bride per appointment.
3. Please sanitize your hands upon entering the boutique. You and your guests will be checked in and will receive a disposable face masks and gloves. As a precaution, your temperature may be checked with a contactless thermometer.
4. Please only touch gowns that you will be trying on. It requires 48-hours to completely sanitize the virus from fabric, plastic and metal. Due to practicality and time constraints, you and your guests will be provided gloves before your appointment. Your guests are welcome to touch merchandise if they're wearing gloves.
5. Please have everyone put their keys, phones and wallets in their purse upon arrival or leave them in the car. Assign one guest to be the photographer and their phone may be kept out.
6. Due to the delicate nature of the wedding gowns, I will be helping you in and out of dresses.
7. The viewing area will be set up to accommodate social distancing.
8. Please encourage your guests to use the many hand sanitizing stations that are setup throughout the boutique. You have your own in the dressing room.

**Thank you for your understanding during this trying time.**